How secure is my data?

Prime Land database is built with encrypted software, meaning the only people who can access your account is the people you appoint and the support staff you give consent to.

Where is my data stored?

Prime Land uses ARTHUR ONLINE **Amazon S3 Web Services**, the most powerful object storage platform in cloud today. It is also the world's largest global cloud infrastructure, delivering a customer promise of 99.99% durability.

How often do you back up your servers?

With Amazon Web Services, we back up our servers every 6 hours. We have identified the importance of recovering data, so we have decreased the backup time from the standard 24 hours to 6 hours.

How do I back up my data?

You can back up all your data on your account. If you go into settings and then click on archive my data, you can export all the data there. This includes all tenancies, units, work orders and more.

Consent?

Prime Land & Arthur Online, we always ask for consent before accessing your account. Whether this involves fixing an issue, Xero integration or creating a bespoke statement.

What do you do with my data?

We do not provide personal or non-personal data to third parties other than those named in our **General Data Protection Regulation Policy**. We value your information as much as you do and with the new GDPR, our policy ensures we are even more committed to the protection of your data.

What happens to my data if I leave?

Prime Land will remove all data from the system on receipt of a written request from the main contact of the property manager account. This is due to requirements within the GDPR. You can **view our full privacy policy here**.